## ELLIOTT & ELLIOTT, P.A.

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August 8, 2016

## **VIA E FILING**

Jocelyn D. Boyd, Esquire Chief Clerk and Administrator South Carolina Public Service Commission 101 Executive Center Drive Columbia, SC 29210

C. Dukes Scott, Esquire Executive Director Office of Regulatory Staff 1401 Main Street, Suite 900 Columbia, SC 29201

RE: Carolina Water Service, Inc. -- Notice of Restrictions of the Use of Water Service in

the Shandon subdivision

## Dear Ms. Boyd:

I am writing to inform the Commission and the Office of Regulatory Staff that because of a loss of a well source and the resulting need to supplement the water supply with potable water trucked to the Shandon subdivision, Carolina Water Service, Inc. has temporarily restricted the use of potable water for lawn and landscaping irrigation in the Shandon subdivision. I have enclosed a copy of the written notice dated July 26, 2016 that was delivered to the affected customers.

Please let me know if I can provide any additional information regarding this issue.

Sincerely,

Elliott & Elliott, P.A.

Scott Elliott

SE/lbk

**Enclosures** 

cc: Charles L.A. Terreni, Esquire (w/encl.)

July 26, 2016

Shandon

To the Carolina Water Service customers of the Shandon subdivision. This message is to inform you that, effective immediately, we are instituting a ban on all outside water uses. We ask that you refrain from using the system's potable water for anything other than household use. Please refrain from irrigating your yard, washing cars and filling swimming pools. This ban will be in place until further notice.

Due to the loss of a well source, we are utilizing a potable water trucking company to supplement the existing well sources until we can acquire property to drill a new permanent well source. Carolina Water Service is currently in the process of acquiring property for this additional well and hope to be drilling soon.

The Utility is asking your cooperation in eliminating outside watering in order to ensure water pressure for household use.

Once the new well is complete and permitted, we will notify you regarding any change in the watering ban.

We apologize for any inconvenience, and should you have any questions or concerns, please contact our customer service department at 1-800-272-1919, again, that number is 1-800-272-1919.

Thank you